

## **Intermediary and Platform Principles**

## Participating companies will:

**1.** Bring to advertisers' attention\* in a reasonably prominent way, the requirement for advertisements aimed at a UK audience to comply with the CAP Code.

\*or, where they are acting for advertisers, agencies' attention.

**2.** Ensure their advertising policies and applicable contractual terms require advertisements aimed at a UK audience to comply with the CAP Code.

3. Assist the ASA in promoting the public's and advertisers' awareness of the ASA system.

**4.** In relation to the requirement for advertisers to minimise children's and young persons' exposure to ads attracting an age targeting restriction\* under the CAP Code (and where such ads are permitted by the participating company's own policies), take reasonable and appropriate measures to make advertisers\*\* aware of: the tools or controls that can be used on the service to support advertisers to comply with the requirement; who provides and/or selects the tools/controls; and, who is responsible for activating and controlling them.

\*Guidance to this Principle lists ads for products which must not be directed at children (under 16s) and/or young people (aged 16 or 17) through the selection of media or the context in which they appear.

\*\*or, where they are acting for advertisers, agencies

**5. a)** On receipt of a relevant notice from the CAP Compliance function, act swiftly to remove a non-compliant ad that is the subject of a specific breach of the CAP Code as determined by, or directly related to, a published ASA ruling, in instances where the advertiser fails to appropriately amend or withdraw its non-compliant ad.

**5**. b) On receipt of a relevant notice from the CAP Compliance function, act swiftly to remove a non-compliant ad that is indisputably a prima facie breach of the CAP Code, in instances where the advertiser fails to appropriately amend or withdraw its non-compliant ad.



**6.** Respond in a timely way to reasonable requests for information from the ASA in relation to advertisers' use of the company's services, to assist investigation of a suspected breach of the CAP Code, in instances where the information cannot be obtained from the advertiser\*.

\*or, where appropriate, their agency